



DUOS BRAIN MANAGEMENT™ SUPPORT SERVICES PVT. LTD.

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Delhi-NCR, Ahmadabad, Mumbai, Pune, Bengaluru, Chennai, Hyderabad, Kolkata

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Ref: DBMSS Pvt ltd / Reference Document/015

Service Charter for façade cleaning service (Round the year & on call/requirement)

Service ID: SID DBMSS Pvt 01 & SID DBMSS Pvt 02

GST : SAC Code: 998532, Rate – 18%

“The façade cleaning services includes cleaning of the following at height for a building envelope”:

1. Glasses of elevation, canopy, doors, mirrors, lifts, clubs, atrium, reception, lobby, rooms(inside–outside)
2. Glass barricading on top terrace, inside malls.
3. Project cleaning – first cleaning of glass, post fresh installation or after retrofit of floor interior
4. Individual resident glass cleaning, windows, doors, tables, glass partitions, cabinets.
5. Window periphery, mullions from inside.
6. Louvers aluminum, UPVC, Galvanized Iron, Steel or other make.
7. Window latches.
8. Stone – Only general wiping with wet cloth dipped in chemical solution.
9. Pressure plates & silicone covering (wet cloth).
10. Cleaning of walk-ways, tower connecting tunnels.
11. Aluminum composite panels sheets (ACP)
12. Fabric canopies (white) or others.
13. Pergola structures for lawns, terraces.
14. Cleaning of artificial grass at terrace level, canopy level, and penthouse level.
15. Metallic truss supporting glasses or fabric sheets
16. Sun shades, FINS (horizontal / vertical)
17. Wooden panels on elevation.
18. Cleaning of AC outdoor units & other auxiliary stationary on elevation, terrace.
19. Solar panels on elevation or top terrace
20. Steel sheets on elevation, atriums, lobby – cleaning & polishing.
21. Chandeliers cleaning (glass) or steel make.
22. Cleaning of Special decorative lights.
23. AC ducts within the building – dry & wet cleaning
24. Cleaning and maintenance of pollution resistance plants inside the building at height
25. Pillars & columns with decorated coverings
26. Skylight area cleaning
27. Silos & chimney cleaning
28. AC or plumbing Shaft cleaning.
29. Wall washing (plastered or rough) & dry cleaning.
30. Cleaning of fire pipes, cable trays & other structures on elevation
31. Ceiling underneath / Amphitheater cleaning (petal cleaning), side walls cleaning.
32. Special structure cleaning in the vicinity (eg. Statue, masterpieces, work of art)
33. Domes, GRC Structures, Steel & bronze designs, stand along pillars.

The above jobs are taken up by Ms DBMSS Pvt ltd either:

- a. By deployments of team, gear, consumables, durables, accessibility tools on an AMC basis (the actual deployments of team is for 26-days, 8-hrs per month) to maintain a cleaning frequency.
Or
- b. By Per Iota / on call / Requirement basis – where the team comes with all the resources, does the job & moves out.

High Rise Building envelope maintenance services – Façade cleaning, Façade testing & inspection, Sheet supply repair retrofit, glass supply installation, silicone repair –refilling, Supply & installation of new façade access systems (BMU, cradles, monorails, jibs, eyebolts), AMC of façade access systems, Testing of façade access systems (FAS), Rental of FAS (cradles, boom lifts, scaffolds, cherry picker), painting work(exterior), stone cleaning polishing & repair(outer façade), civil & repair work at height(plumbing, electrical), pest control at height (bee hive removal), glass scratch removal (only clear glass), Specialized Cleaning at height (ceiling, warehouse, factory floors), signage repair & maintenance, Wind Mill maintenance.